



BOOKING TERMS AND CONDITIONS

1 Occupancy

Unless otherwise agreed with Argantel (the owners), all bookings are from 4:00 pm on the stated day of arrival to 10:00 am on the stated day of departure.

2 Booking and Payment

Rental prices are inclusive of bed linen, heating and electricity. Towels are not included. All bookings must be accompanied by a 20% deposit payment. The balance due must be paid two calendar months before the date of arrival. If a booking is made within two months of the arrival date, the full amount must be paid. The owners reserve the right to re-let the property where full payment has not been received by the due date, unless previously agreed otherwise.

3 Conduct

The person making the booking (the guest) is responsible for the conduct of all members of their party and their visitors. The guest guarantees that s/he has the authority to accept, and accepts on behalf of the party, the terms of the booking conditions.

4 Accommodation

The guest agrees to keep the property, its fixtures, fittings and furnishings, in a clean and tidy condition and leave such in a similar condition at the end of the letting period. No item shall be removed from the property without the owners' prior consent.

5 Damage, Breakage and Loss

The guest will be responsible and may be invoiced for any breakages, damage or loss of any item of the property. Any such loss, breakage or damage should be reported immediately to the owners.

6 Pets

Chy Kenza is available for parties that include pets. However, the guest must ensure that the pet(s) is (are) not allowed on beds or furniture and not left unattended or unsupervised in or around the property. The guest must ensure each pet's flea protection is up-to-date and must also take full responsibility for any damage caused to persons or property by pets in their party.

7 Cancellations

Cancellation of bookings must be advised immediately and then confirmed in writing. In the event of cancellation, payment already received will not be refunded, except at the owners' discretion.

8 Owners' Liability

The owners shall not be liable to the guest, members of the guest's party or their visitors for any personal injury, loss or damage to property of any kind, howsoever the same may be caused or sustained, under the provision of the Occupiers Liability Act 1957. Guests and members of their party should make their own insurance arrangements for personal property.